P-Series PBX System Cloud Edition Solution Brief

Cloud PBX & Advanced Unified Communications
for Partner Success

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P-Series PBX Cloud Edition

Infrastructure
A high availability architecture that protects against downtime and allows you to elastically scale up and down service capabilities

Platform
A centralized management platform that simplifies service delivery and business operation

Services
A complete suite of cloud PBX and unified communications capabilities

Business Model
A growth-oriented approach to go to market, be the service provider, and own your customers
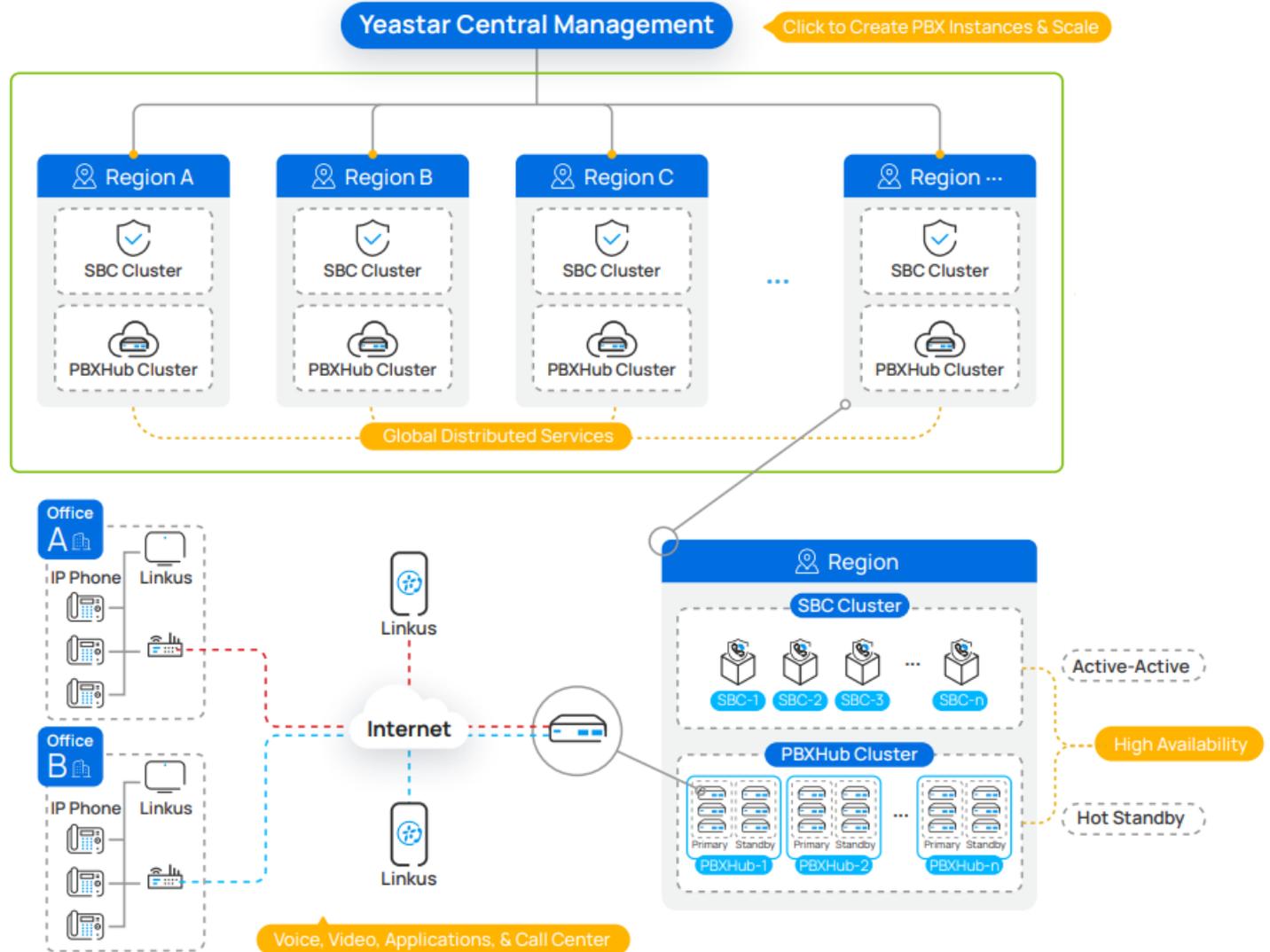
High Availability Deployment

SBC Cluster

- Active-active SBC operations and dynamic load balancing

- Secure SIP registration and calling, account trunk, and PBX web access

- Safeguard the system against malicious attacks

PBXHub Cluster

- PBX infrastructure server, providing essential PBX features

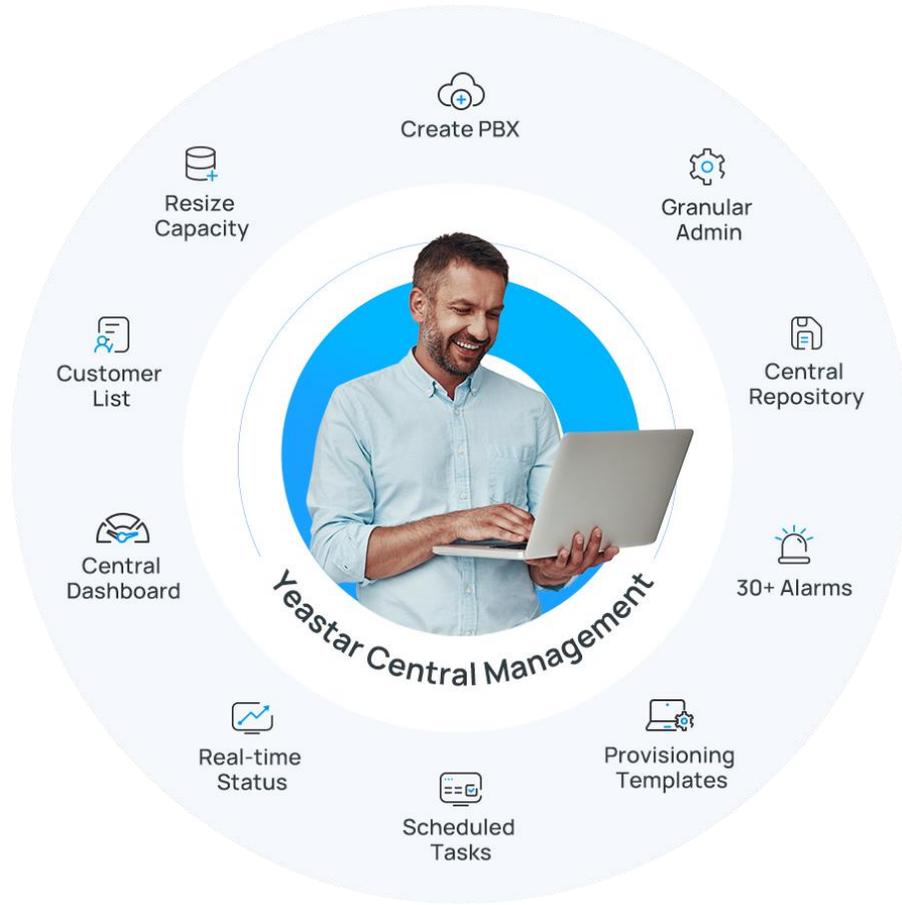- Hot standby redundancy in both the PBXHub and PBX level

Launch Your Own Cloud PBX Services

With both channel partners and business customers in mind

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Yeastar Central Management

- Create PBX
- Resize Capacity
- Granular Admin
- Customer List
- Central Repository
- Central Dashboard
- 30+ Alarms
- Real-time Status
- Scheduled Tasks
- Provisioning Templates

P-Series Cloud Edition

- Business Phone
- Web & Desktop Client
- Integrations
- Mobile App
- Contact Directory
- Video Conferencing
- Presence & Chat
- Call Center
- Operator Panel
- Wallboard

Nicolas Claude
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Voice, Video, Application, Collaboration in One Experience

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Linkus UC Clients: Powering Hybrid Work

Connect on-site, remote, and mobile workers

- Android and iOS apps

- WebRTC/Windows/Mac clients

- Google Chrome extension

- Call, transfer, hold, park, and flip

- Presence, chat, and conference

- 1-on-1 video calls

- Video conferencing and screen sharing

- Corporate chat and file sharing

- Native contacts management

- CTI mode for remote desk phone control
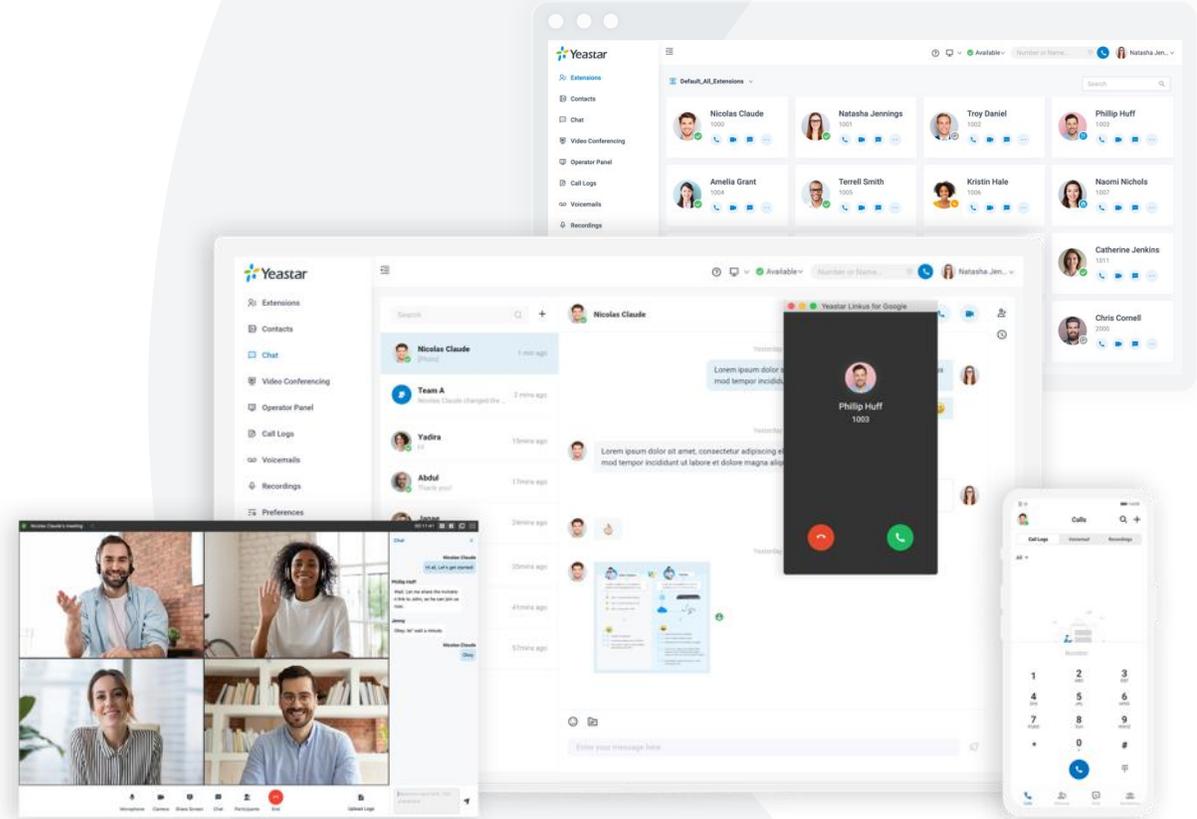
Call Monitoring and Management

Productivity tools for service center agents and supervisors

Queue Panel

- Visualized active and waiting calls
- A complete view of agent status
- Drag-and-drop call management

Wallboard

- Real-time key performance metrics and SLA
- Customizable widgets
- Supporting multi-screen display

Call Reports

Agent call summary, queue performance, satisfaction survey, missed call activities, queue callback, etc.

Connect to Microsoft Teams

Enterprise Voice + UC&C Features

- Turn Teams users into regular extensions on PBX
- Make and receive calls directly from the Teams app
- Enjoy IVR, queue, ring group, and more advanced features
- Keep your existing phone number and SIP phones
- Connect Teams users and PBX users
- Save on SBC solution licensing
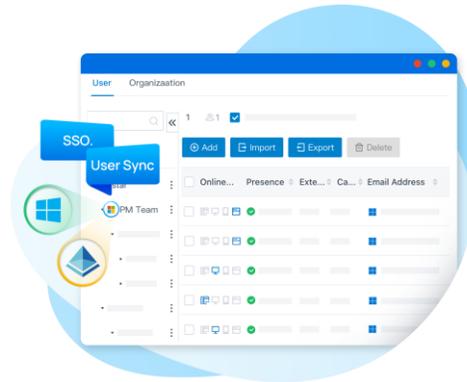- Easy configuration within minutes

Integrate with CRM, Directory Services, etc.

Do more by combing the power of different platforms

![Yeastar logo]

- Click-to-call
- Call pop-up
- Call journaling
- Contacts synchronization
- Creating new contacts

- User synchronization
- OU/Group synchronization
- Single Sign-on (SSO)
- Auto updates of user information
- Auto assignment of extensions

API support for:

- PBX configuration
- Call control
- UACSTA call control
- Event notification
- Hotel PMS, and more

More Features at a Glance

Business Features

- IVR
- Queue
- Ring Group
- BLF Support
- Paging & Intercom
- Operator Panel
  - Monitor Call Status (Inbound/Outbound)
  - Monitor Presence Status (Extension, Ring Group, Queue, Parking Slot)
  - Drag & drop Dispatch Call
  - Advanced Call Control
- Blocked & Allow Numbers
- Custom Prompts
- Distinctive Ringtone
- Music on Hold
- MOH Playlist & Streaming
- PIN List
- BLF Support
- LDAP Server
- T.38 Fax
- Remote Extensions
- Business Hours & Holidays
- Emergency Number
- Emergency Notification
- CDR & Basic Reports

Telephony Features

- AutoCLIP
- Call Routing
- Call Forwarding
- Call Monitoring (Listen/Whisper/Barge-in)
- Call Parking
- Call Pickup
- Call Recording*
- Call Flip
- Call Switch
- Call Transfer (Attended & Blind)
- Call Waiting
- Caller ID
- Conference Rooms
- Speed Dial
- Dial by Name
- DNIS
- DID (Direct Inward Dialing)
- DND (Do Not Disturb)
- DOD (Direct Outward Dialing)
- CID-based & DID-based Call
- Allowed/Blocked Number
- Concurrent Registration for IP Phones

Administration & Security

- Web-based Management Portal
- Graphical Dashboard
- Auto Provisioning
- Bulk Import & Export (Extension, Trunk, Route, Contacts)
- Extension Directory
- Group & Organization
- User Role & Permissions
- Operation Logs
- Event Logs & Notifications
- Backup and Restore
- Troubleshooting
- Built-in SMTP Server
- Network Drive
- AMI
- Remote Management
- Hot Standby
- Security
  - SRTP & TLS Call Encryption
  - Password Policy Enforcement
  - Auto & Static Defense
  - IP Blocklist
  - Country Allow/Block List
  - Outbound Call Frequency Restriction

Unified Communications

- Linkus UC Clients
  - Web Client
  - Mobile Client (iOS & Android)
  - Desktop Client (Windows & MacOS)
  - Google Chrome Extension
  - Presence
  - Native Contact Management (Personal Contacts, Company Contacts)
  - Audio Conferencing
  - WebRTC Audio Call
  - Function Keys on Web Client
  - CTI
  - Select & Dial with Hotkey on Desktop Client
- Voicemail
  - Voicemail Transcription
  - Group Voicemail
  - Voicemail to Email
- Pop-up URL
- Microsoft Teams Integration
- Headset Integration

Easier Service Delivery.

Quick Time to Market.

Efficient Central Management

Through Yeastar Central Management Platform

Create PBX Services

- Select preferred hosted servers closest to your customers
- Create PBX with different capacities
- See all PBX and customers with details in a list view

Scale on Demand

- Expand capacity and upgrade subscription plans
- Within a minute, in a few clicks
- Virtually no limit on instances and users
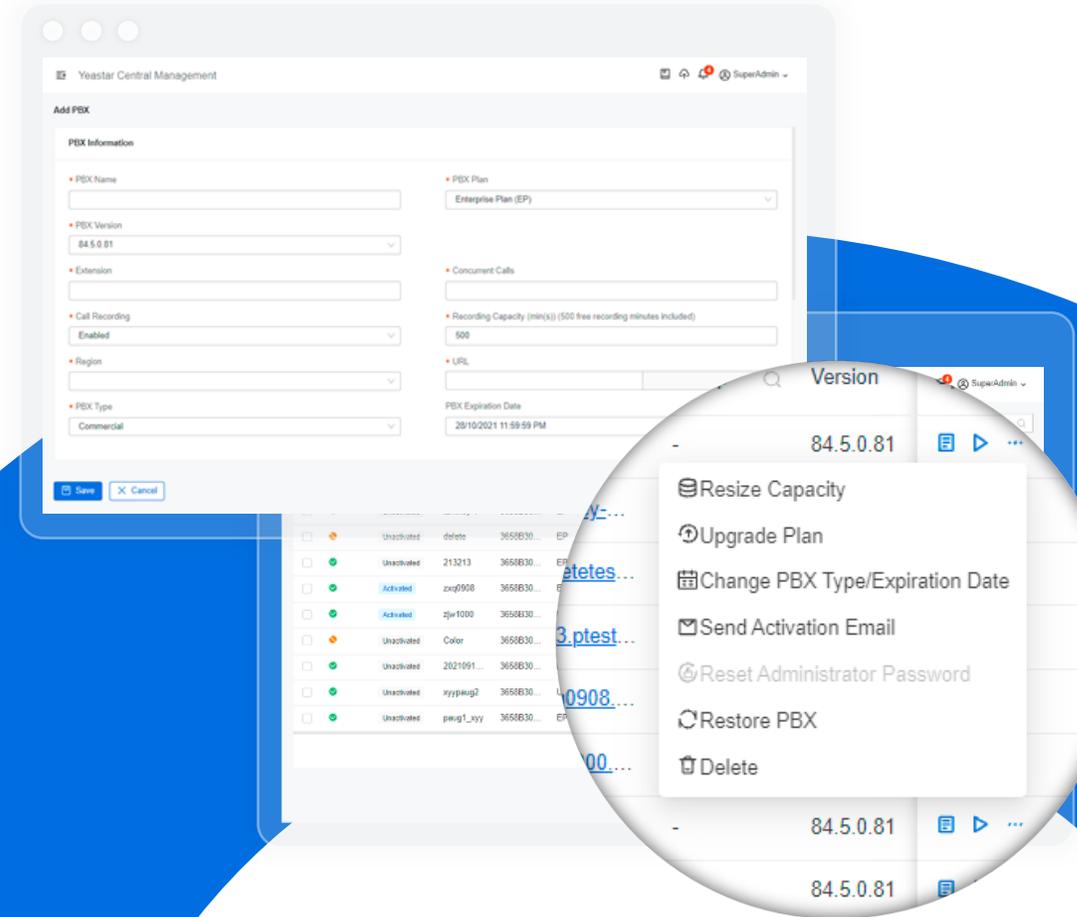
Efficient Central Management
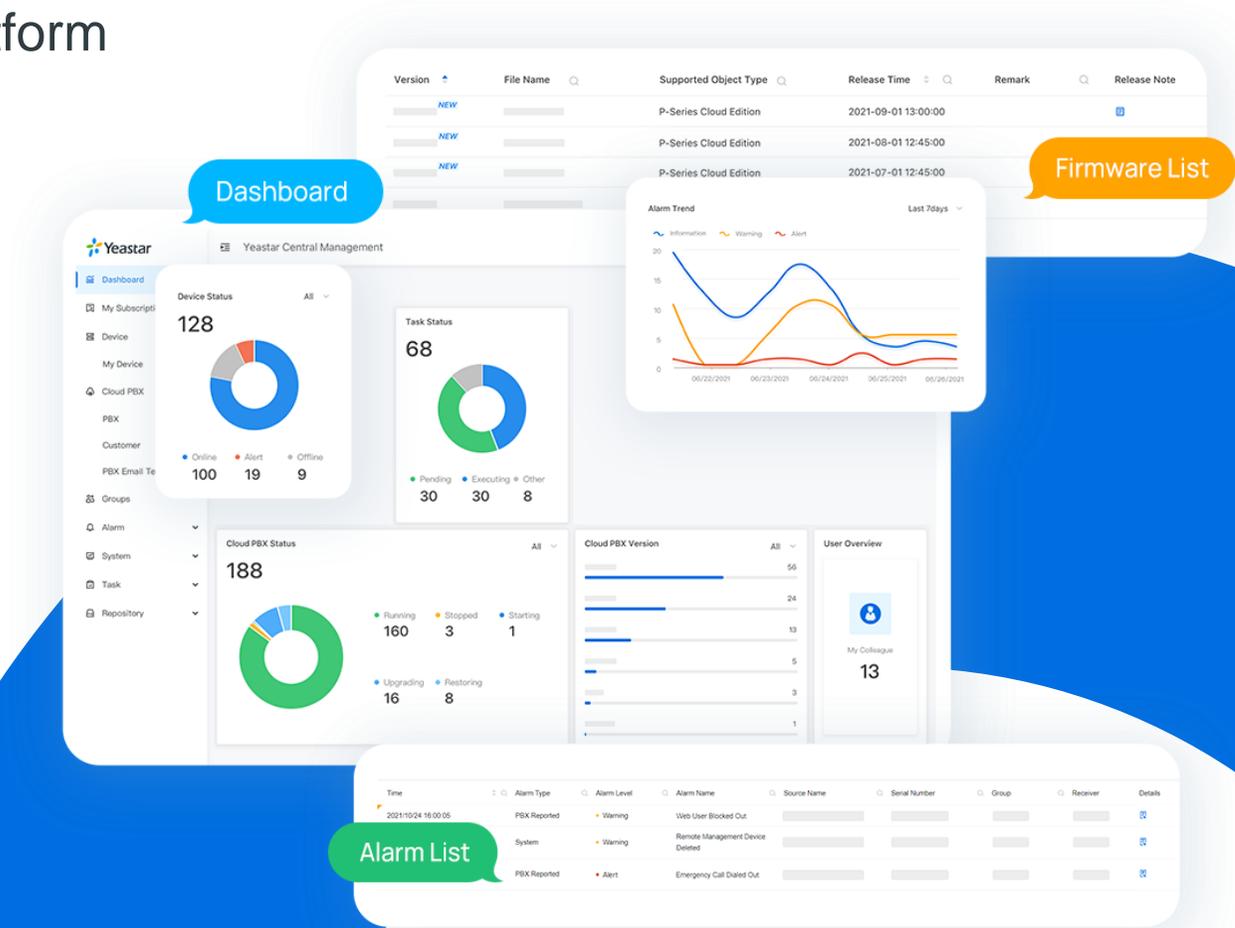
Through Yeastar Central Management Platform

Monitor in Real-time

- Customizable widget-based Dashboard
- An overview of all PBX status
- 30+ types of alarm

Streamline Management

- Zero-touch PBX provisioning
- Central repository of firmware and backup files
- Colleague accounts with different access

Turnkey Solution: the Easiest Way to Jump-start

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You don't have to do the hard work.

No need to spend a fortune on server setup. Skip all painful preparation. Yeastar gives partners an OpEx way to launch cloud PBX services quickly.

No server setup and shorter implementation time

Minimal technical expertise required

Lower upfront investments and initial risks

Faster time to market and revenue ramp up

Service Bundling: Provide Unique Values

Proven interoperability and seamless integration

Control Your Margin
The ownership is totally yours

Bring your SIP services & devices
Open & operable ecosystem

Create your own service packages, bundle IP phones and other hardware, add on SIP trunking, wrap other ancillary services, set your own prices, and provide Level 1 support.

White Label: Sell Under Your Brand

Rebrand P-Series Cloud Edition as Your Own

- Customize to match your brand's look
- Expand your service suite
- Strengthen your brand recognition
- Create customer loyalty
- Increase your visibility in the market
- Differentiate from competitors

Customize your services with your branding, logo, name, etc.

Select your preferred configuration effective time
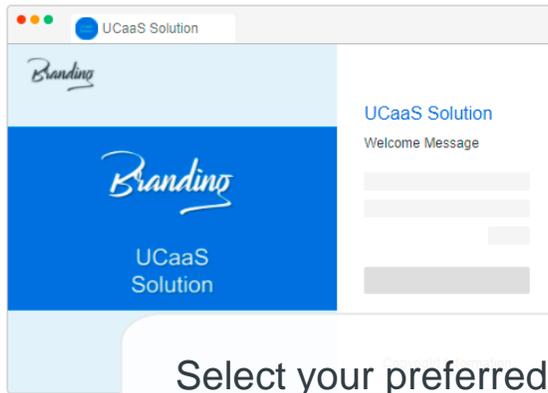
Schedule a Demo

See Yeastar P-Series Cloud Edition in action. Discuss your specific challenges, needs, and goals with us.

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