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Replace the Toner Cartridge

Before starting the replacement procedure, see Related Information: Replace Supplies.

- 1. Make sure the machine is turned on.
- 2. Open the top cover until it locks in the open position.



WARNING

HOT SURFACE

The machine's internal parts will be extremely hot. Wait for the machine to cool down before touching them.



11/2/25, 4:02 µ.µ. Replace the Toner Cartridge | DCP-L3520CDW | DCP-L3560CDW | MFC-L3720CDW | MFC-L3755CDW | MFC-L3760CDW | ...

3. Remove the toner cartridge and drum unit assembly for the colour shown on the LCD.



CAUTION

We recommend placing the toner cartridge and drum unit assembly on a clean, flat surface with disposable paper underneath it in case you accidentally spill or scatter toner.

IMPORTANT

To prevent damage to the machine from static electricity, DO NOT touch the electrodes shown in the illustration.



11/2/25, 4:02 µ.µ.

P μ.μ. Replace the Toner Cartridge | DCP-L3520CDW | DCP-L3560CDW | MFC-L3720CDW | MFC-L3755CDW | MFC-L3760CDW | ...

4. Push down the green lock lever and remove the toner cartridge from the drum unit.



- 5. Unpack the new toner cartridge.
- $\textbf{6.} \ \text{Remove the protective materials}.$



The shape of the toner cartridge will vary depending on your country and region.

7. Insert the new toner cartridge firmly into the drum unit until you hear it lock into place.



Make sure you put the toner cartridge in correctly or it may separate from the drum unit.

8. Clean the corona wire inside the drum unit by gently sliding the green tab from left to right and right to left several times.



Be sure to return the green tab to the Home position (). The arrow on the tab must be aligned with the arrow on the drum unit. If it is not, printed pages may have a vertical stripe.

9. Slide the toner cartridge and drum unit assembly into the machine. Make sure that you match the toner cartridge colour to the same colour label on the machine.



- **10.** Close the machine's top cover.
 - After replacing a toner cartridge, DO NOT turn the machine off or open the top cover until the machine's display returns to Ready Mode.
 - The toner cartridge that comes with your Brother machine is an Inbox toner cartridge.
 - We recommend keeping a new toner cartridge ready for use when you see the Toner Low warning.
 - DO NOT unpack the new toner cartridge until you are ready to install it.
 - If a toner cartridge is left unpacked for a long time, the toner life will be shortened.
 - We recommend using genuine Brother supplies to ensure stable print quality and performance. Although not all non-genuine supplies may cause quality issues, it is possible that some may adversely affect print quality or cause machine malfunction. Brother may charge for repairing your machine if it is proven that non-genuine supplies caused the damage, even if the machine is still covered by the warranty.

Related Information

<u>Replace Supplies</u>

Related Topics:

- Error and Maintenance Messages
- Improve the Print Quality